



Coronavirus (COVID-19)

Infection Prevention & Control Policy

We have all been affected by the coronavirus (COVID-19) pandemic. I have missed being able to offer treatments and I am looking forward to being open for business again and seeing my existing and new clients.

In preparation for re-opening the salon I have completed the Coronavirus (COVID-19) Infection Prevention and Control course which is accredited by the Guild of Professional Beauty Therapists Ltd, the UK trade body for our industry of which I am an International Member.

With this knowledge and in accordance with the Precautions and Controls required under Alert level-2, I have made a number of changes in the way that I operate that you will notice when you next visit.



All of these procedures have been implemented for your safety and mine. I will continue to monitor advice from the Government and the Ministry regarding safe practice and will amend them as necessary.

My priority is to keep you as safe as possible so what follows is the steps I have taken and the protocols which will apply for myself and my valued clients.

Booking Appointments

If at any time I feel ill or have symptoms of COVID-19 I will self-isolate immediately and not open the salon. This may mean that I have to cancel your appointment at short notice. I appreciate that this may be inconvenient but it is done entirely for your safety. If I have to cancel your appointment I will contact you to re-book you at a convenient future day and time when I am cleared of possible infection.

If you or any of the people you live with feel ill or display any symptoms of COVID-19 – please advise me as soon as possible and **DO NOT COME TO THE SALON FOR YOUR APPOINTMENT.**

Visiting the Salon

For your safety and to maintain social distancing, I ask that you attend your appointments as close to the appointment time as possible. Please do not turn up early for appointments as this may mean that you come into contact with other clients who are just leaving. I may ask you to wait outside in your car – at least you can enjoy the wonderful view across Otago Harbour!



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Safety & Hygiene

Visio Forma is registered with DCC Environmental Health, Regulatory Services, as required by the Bylaw and is therefore subject to annual inspection. The current Certificate of Registration is prominently displayed in the salon.

As is my normal practice all tools and equipment are disinfected or sterilised in line with the specific manufacturer specifications. In the case of semi-permanent makeup treatments it is normal practice for single use blades and needles used during a treatment to be disposed of safely in sealed "sharps" disposable boxes in order to protect you from cross infection.

I have increased the frequency of cleaning in the salon including making sure that common surfaces, toilets door handles etc. are wiped clean using disinfectant products between each client attendance.

I confirm that the laundering of salon towels and uniforms is a priority and that that all salon laundry is washed at 60 degrees C.

All disposable items are bagged and safely removed from the treatment area between each client session.

Please don't be surprised or upset if I use personal protective equipment (PPE) during your visit and during your treatment. This may include disposable gloves/facemasks/aprons where appropriate.

You will have access to soap, hot water and disposable paper towels to wash your hands and there will also be hand sanitiser available for you to use when you enter or leave the salon.

Treatments

I have carried out a risk assessment on all treatments and am confident that I can continue to provide these safely.

I understand the importance of hand hygiene and will wash my hands according to Ministry of Health recommendations before the start of your treatment.

I will try to make your treatment as safe, comfortable and enjoyable as possible. If you have any concerns about your treatments please let me know at the time.

I will understand and not be offended if you wish to wear a facemask or wear disposable gloves when you visit the salon, and during your treatment if this is practicable depending on the nature of the treatments.

Paying for your Treatment

In order to avoid handling of cash, I would prefer if you could pay for your treatment by bank transfers. WiFi internet access is available in the salon.

Thanks you for your understanding.

Arasham